

NATIONAL BENCHMARKING PORTAL

USER FACTSHEET



WHAT IS THE NATIONAL BENCHMARKING PORTAL?

The National Benchmarking Portal (NBP) is a secure web based application that allows users to compare costs and activity data from public hospitals around the country, and gives the ability to compare differences in activity, costs and efficiency at similar hospitals, using the National Weighted Activity Unit (NWAU).

The NBP lets users compare cost and activity data at a jurisdiction, Local Hospital Network (LHN) and hospital level, and allows the comparison of cost at the cost bucket and classification level (for example DRG).

The NBP uses cost and activity data collected through the National Hospital Cost Data Collection as provided to the Independent Hospital Pricing Authority (IHPA) by states and territories.

WHY THE NBP?

Reports show that the cost of delivering public hospital services across Australia is highly variable.

The NBP provides comparative cost data on public hospital services to jurisdictions, clinicians and hospital managers at the click of a button enabling them to:

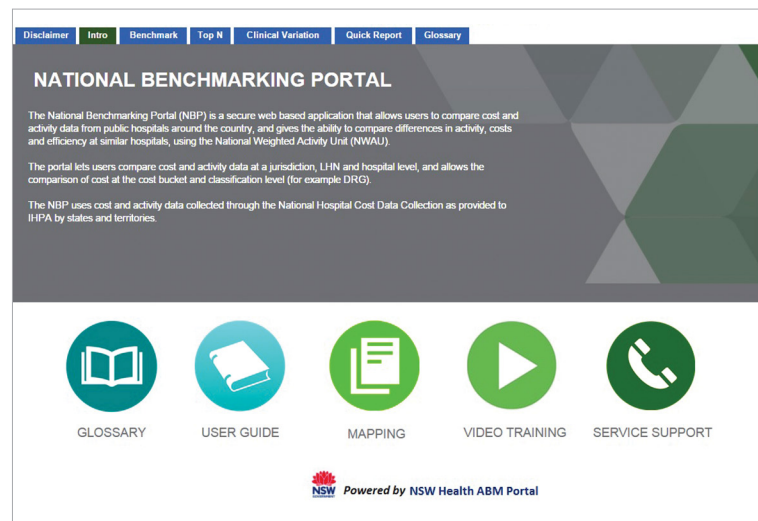
- Simplify performance benchmarking
- Highlight clinical variation
- Provide better understanding of underlying data used to make decisions
- Encourage collaboration.

WHAT MEASURES ARE INCLUDED?

The NBP provides aggregate cost information at the jurisdiction, LHN and hospital level and average costs at the DRG/URG/AN-SNAP/Tier 2 Clinic level.

The unit of measure is the cost per National Weighted Activity Unit (NWAU). The NWAU takes into account the relative complexity of a patient's condition, as well as other factors that influence the cost of service delivery, such as the residential location of the patient or admissions to the intensive care unit (ICU).

The cost data is provided by states and territories to the National Hospital Cost Data Collection in accordance with the Australian Hospital Patient Costing Standards. The only data excluded is costs and activity related to patients who are admitted across multiple financial years, or are assigned to an error DRG.



HOW DO I ACCESS THE NBP?

Access to the NBP is controlled by each jurisdiction. To gain access contact your jurisdictional representative listed on the IHPA website.

Once your jurisdiction has granted access just follow the link from the IHPA website. No additional user names or passwords are required, access is controlled through the Commonwealth Government's VANguard authentication service.

WHO CAN I CONTACT?

Questions regarding the content of the NBP, or suggestions for improvements can be submitted to the jurisdictional contact person listed on IHPA's website.

For technical issues contact the IHPA Support Team on 02 8215 1100 or NBPHelpDesk@ihpa.gov.au.